

OLS FOR REFUGEES

Online Linguistic Support (OLS) for Refugees

Short Guide for Operators





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Operators' Tasks

- 1.gather e-mail of the participants, the language that they want to attend
 - 2.help the participants to every problem that will occur according to the understanding of the program
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Procedure

- 1.Apply for operator by giving your e-mail
- 2.Receive e-mail that confirms your participation and follow the guidance for editing your profile and undertake a language test.



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Step 1:

1.1 Receive the e-mail and make a new password

You are requested to complete your Erasmus+ OLS language assessment.

Warning: if the language that has been attributed to you is not correct, please do not contact your sending institution/organisation (Erasmus+ Coordinator) immediately.

By completing this language assessment, you'll find out what your current level is in the work or volunteer during your Erasmus+ mobility.

The results of your language assessment do not prevent you from taking part in the Erasmus+ mobility. If you are a higher education student, you need to complete the assessment as a prerequisite for your mobility. The results, in line with the Common European Framework of Reference (CEFR) are accepted by the sending institution or EVS/VET coordinating organisation. For Higher Education students, the results are communicated to the receiving institution/organisation. For EVS volunteers and VET students, the results are communicated to the other organisation(s) of your project. However, you are free to stop your mobility at any time.

At the end of your Erasmus+ mobility period, you will be required to complete another language assessment to measure the progress made in your language competence during your stay abroad.

The European Commission uses aggregated data of the language assessment results to evaluate the impact of the programme.

Information about the language assessment

The online language assessment takes approximately 40 to 50 minutes, and consists of a vocabulary test, key communicative phrases, listening comprehension, and reading comprehension questions. We advise you to take the assessment in a quiet environment with a stable internet connection. You can exit the language assessment and resume it at a later date, provided that you have not completed it. Your answers will be saved for 10 days. You cannot restart the language assessment once it has been completed.

Please note that you are requested to complete the language assessment before: 05/11/2023.

Please use the following login and password:

Login: E-mail: georgia.chartofylaka@gmail.com

[Forgot your password? Click here to reset it.](#)

**Start the language
assessment**



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Step 1:

1.2 Enter your e-mail and press send

The screenshot shows the 'Forgotten Password' form on the Erasmus+ Online Linguistic Support website. The form is centered on a blue background with clouds and an airplane. The form contains the following elements:

- Header: Erasmus+ Online Linguistic Support
- Language: English
- User: Hello, Georgia
- Navigation: Home, Language assessment, Language courses, Contests, Media, Support
- Title: **Forgotten Password**
- Text: Forgot your password? Please fill in the field below.
- Label: Email
- Input field: georgia.chartofylaka@gmail.com
- Buttons: Back to Login, Send



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Step 1:

1.3 Press the link so as to create a password



Hello,

You have requested a reset of your password.

Please click on the link below and choose a new password.

This link is valid until: 01/12/2016.

http://erasmusplusols.eu/auth/password/validate/1480579683_7f04c5705991aa931a6

Kind regards,

Erasmus+ Online Linguistic Support (OLS)



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Step 1:

1.4 Ready to continue with the editing of your profile

A screenshot of the Erasmus+ Online Linguistic Support website. The page features a dark header with the Erasmus+ logo and the text "Erasmus+ Online Linguistic Support". To the right of the header, there are options for "English", font size controls (A+ and A-), and a "Login" button. Below the header is a navigation menu with links for "Home", "Language assessment", "Language courses", "Contests", "Media", and "Support". The main content area has a light blue background with a white modal box in the center. The modal box is titled "Forgotten Password" and contains the text "Forgot your password? Please fill in the field below:". Below this text is a green message box that says "Password reset successfully, please check your email account". At the bottom of the modal box is a blue button labeled "Back to Login". The background of the page also features a white airplane flying over a blue sky with white clouds.



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Step 1:

1.4 Edit your profile

* Mandatory fields

My mobility information

Country of destination *	Greece	Sending institution / organisation	UNIVERSITY OF PIRAEUS RESEARCH CENTER	
Language to test	English	Local Language	No Local Language assigned.	
Type of mobility	REF			
Estimated start of the mobility period *	December	2016	Mobility period	7 month(s)
Estimated end of the mobility period *	June	2017		

Please ensure that you have entered the correct mobility dates (start and end month/year). Your mobility period will be calculated on the basis of this data. Furthermore, this period, as calculated according to your dates, determines your access to the final language assessment and, if applicable, to the language course.

Time Zone (WARNING: this field must be set correctly for the Live Coaching activities. Remember to update the time zone when you change countries.) *

(GMT+02:00) Europe/Athens

Save these modifications



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Profile Ready!



Your mobility information was successfully saved.

[Edit my profile](#)

The OLS language assessment is compulsory, but most importantly, it allows you to assess your level for each language skill. By taking the assessment, you will also have a chance to improve your level by following an OLS language course. At the end of your mobility period, after having taken the final language assessment, you will be able to check your progress and receive a detailed evaluation record informing you of your new level. This is also an opportunity for you to easily update your Europass CV or Youthpass.

Now with the new "Live Coaching" activities (MOOCs, Forum and Tutoring Sessions), you can benefit from interactive live sessions and dedicated support from native speaking tutors. Enjoy the opportunity to connect with other Erasmus+ participants and speak with them about your Erasmus+ experience! The OLS "Live Coaching" is designed to boost your progress in your learning and increase your level even more quickly through live interactions, so don't miss the chance to take full advantage of it!

ENGLISH
GREECE





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Profile Ready!

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The screenshot displays the OLS interface for English in Greece. At the top, a blue box contains the text "ENGLISH GREECE". Below this, a dark blue box shows the user's profile information: "Type of mobility : REF" and "Sending institution / organisation: UNIVERSITY OF PIRAEUS RESEARCH CENTER" with "OLS ID: 670113". A timeline below shows a period from "DECEMBER 2016" to "JUNE 2017". Two buttons are visible: "Start my first language assessment" (highlighted with a red border) and "Start my final language assessment" (disabled). Both buttons have a three-dot menu icon below them.



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Step 2.1: Start my First Language Assessment



[Start my first language assessment](#)

Welcome to the Erasmus+ OLS language assessment.

You are requested to complete this language assessment in the language you will use to study, work or volunteer during your Erasmus+ mobility. By completing this assessment, you can find out what your current language level is.

The online assessment takes approximately **40 to 50 minutes** and consists of five sections with a total of 70 questions:

- ▶ Grammar (20 questions)
- ▶ Vocabulary (15 questions)
- ▶ Key communicative phrases (15 questions)
- ▶ Listening comprehension (10 questions)
- ▶ Reading comprehension (10 questions)

The questions are progressively adapted to suit your language level so don't worry if the questions suddenly become easier or more difficult.

We advise you to take the assessment in a quiet environment with a stable internet connection. At any moment during the assessment, you can save and continue later, but keep in mind that once you have completed the assessment and received the results, you cannot do it again.



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Step 2.2 Soundcheck

 Erasmus+ 



Nov 28, 2016
Report a problem

Language Assessment - English

Sound set-up for the language assessment

In order to be able to answer the listening comprehension questions, your loudspeakers (or headphones) must be plugged in and functioning.

Erasmus+ suggests you test your sound configuration before beginning the language assessment.
Make sure that your loudspeakers (or headphones) are correctly plugged in and verify that the sound is not on 'Mute'.

Click on the 'Play' button below to test your sound configuration.

Click to listen



[Legal disclaimer and privacy statement](#) | [User guide - Assessment](#)



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Step 2.3 Example 1

Erasmus+ Online Linguistic Support

Nov 28, 2016
Report a problem

Language assessment - English

Difficulty ★★☆☆☆

Fill in the blank(s).

- Where are the keys those whom which who I left on the desk?

Continue

GRAMMAR VOCABULARY KEY COMMUNICATIVE P... LISTENING COMPREHE... READING COMPREHEN...



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Step 2.3 Example 2

Erasmus+ Online Linguistic Support

Nov 28, 2016
Report a problem

Language assessment - English

Difficulty ★★☆☆☆

Choose the right answer.

- Would you like to join us for a drink after work?
- That would be great!

- I love it!
- I'd love to!
- Voluntarily!
- Indeed so!

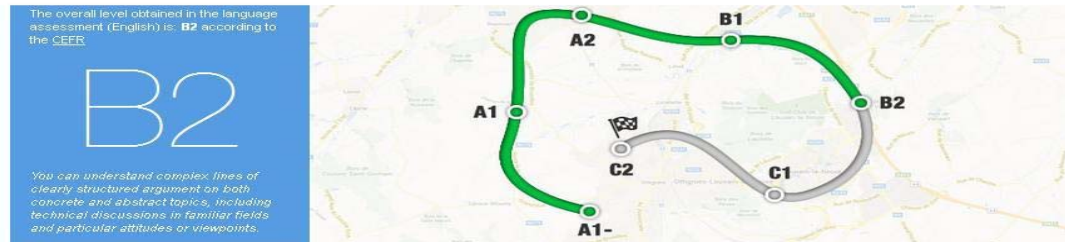
Continue

GRAMMAR VOCABULARY KEY COMMUNICATIVE P... LISTENING COMPREHE... READING COMPREHEN...



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Step 2.4 Results of Language Assessment



Your detailed English language levels in the assessed language competences are:

<p> Reading Comprehension</p> <p>B1 You can understand texts that consist mainly of high frequency everyday or job-related language. You can understand the description of events, feelings and wishes in personal letters.</p>	<p> Listening Comprehension</p> <p>C1 You can understand extended speech, including idiomatic and dialectal jargon, even when it is not clearly structured and when relationships are only implicitly and not explicitly expressed. You can understand televised programmes and films without too much effort.</p>	<p> Grammar</p> <p>B2 You understand relatively complex grammatical structures and the relationship between ideas as indicated by high level connecting devices.</p>
<p> Vocabulary</p> <p>B2 You understand a wide range of lexical terms and expressions, including common idioms and phrasal verbs relating to most general topics as well as your field of specialisation.</p>	<p> Key Communicative Phrases</p> <p>B2 You can discern nuances and degrees of formality and informality, emotion and appreciation in most social and professional situations. You can grasp the meaning behind expressions of judgement, justification, persuasion and argumentation.</p>	<p>Save and print your evaluation report</p>



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Thank you for your attention!

Questions??

